

Government of India
Ministry of Home Affairs
Police-II Division
(Pers-Coord)

North Block, New Delhi

Subject: Revised guidelines for referral process under Ayushman CAPF - Reg.

In partial modification of Ministry of Home Affairs' I.D. Note dated 03.06.2024 regarding the Standard Guidelines for Claim Processing (SGPC) under Ayushman CAPF, the below mentioned revised guidelines shall be followed for referral procedures, OPD/ IPD consultations and investigations/ treatment from Govt. Hospitals and CGHS/PMJAY empanelled Hospitals:-

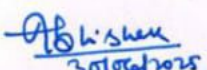
Particulars	Revised guidelines
Validation of Referral	Referral issued by Medical Officer of any CAPF Hospital/Govt. Hospital shall be valid up to 3 months. During this period, the beneficiary may consult two more specialists i.e. up to a total of three specialists, if recommended by the primary specialist. A maximum of 3 consultations will be allowed during this validity period of 3 months.
Endorsement for routine listed investigations and minor procedures	No endorsement from CAPF Hospitals/ Govt. Hospitals shall be required for undergoing routine listed investigations and minor procedures, not requiring admission in the hospital, as advised by the specialist doctor, within the validity period of 3 months from the date of issue of initial referral. However, referral/endorsement shall be required in case of special investigations like CT Scan, MRI Scan, PET Scan and any investigation costing over Rs. 3000/- [Three Thousand only] and the referral will be valid for 3 months. Referral/endorsement would be required for any procedure requiring admission in the hospital, which would be valid for 3 months. No referral/permission/endorsement shall be required for undergoing consultation/investigation/treatment procedure including unlisted investigation/procedures in Government Hospitals.
Procedure of unlisted investigations	In case of unlisted investigations/procedures, Director Medical of forces are already authorized to permit, vide SGCP dated 03.06.2024 subject to financial concurrence as per MHA OM dated 04-11-2024 as the case may be.
Referral for beneficiaries aged 70 and above	Referral shall not be required for beneficiaries aged 70 years or above.

Post Operative follow up and treatment	(i) Critically ill Ayushman CAPF beneficiaries shall be permitted for follow up treatment in respect of the following post operative conditions requiring frequent consultations from empaneled hospitals and need not to be re-validated from time to time:- - Post Cardiac Surgery cases including Coronary Angioplasty. - Post Organ transplant (Liver, Kidney, Heart etc.) - Post Neuro Surgery/Post Brain Stroke. - End stage Renal Disease/follow up of Liver Failure - Cancer treatment - Auto immune disorders - Neurological disorder (ii) Permission in respect of CAPF beneficiaries for the above may be given by the Director (Medical) of the concerned Force. (iii) The beneficiary shall have to submit a self attested photo copy of the permission letter to the hospital to enable the hospital to provide cashless facility. (iv) However, if any non-listed investigations/ procedures are advised, permission from Competent Authority shall be required, except in emergency.
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3. The remaining instructions/ guidelines of SGCP under Ayushman CAPF dated 03.06.2024 shall remain unchanged.

4. NHA, CAPFs, O/o Pr. CCA (Home) & O/o ADG (Medical) are requested to widely disseminate these guidelines among hospitals, CAPF personnel, CPDs/SAs/DMs/DDOs/PAOs. NHA is requested to upload these guidelines on Ayushman CAPF Portal.

5. This issues with the approval of the competent authority.


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1. CEO, NHA.
2. Pr. CCA (Home).
3. ADG (Medical), CAPFs, NSG & AR.
4. IsG (Adm)- BSF/CISF/CRPF/ITBP/NSG/SSB.
5. Directors (Medical)- AR/BSF/CISF/CRPF/ITBP/NSG/SSB.

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Dated: 30.06.2025

Copy for information:

1. PPS to AS (P-II), MHA
2. PPS to Director (PC), MHA.